

**MADISON COUNTY ROAD DEPARTMENT**

**JULY 2016**

**CLOSED CALL ANALYSIS**

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
22985	A	07/01/16 08:08:00	07/22/16 07:24:00	07/02/16	Limb Pickup Closed	Brown, Shirley McField, Kayretha	Norris St Norris St	District 4	Medium Priority
		<b>Dur (hours)</b>	503.27		<b>Requesting to have a pile of limbs picked up</b>				
22986	A	07/01/16 14:37:00	07/07/16 15:36:00	07/02/16	Limb Pickup Closed	Brown, Shirley Mrs, Susan	Mccarty Rd McCarty Rd	District 5	Medium Priority
		<b>Dur (hours)</b>	144.98		<b>Limbs pick up on both sides of road</b>				
22989	A	07/05/16 08:45:00	07/21/16 07:32:00	07/06/16	Limb Pickup Closed	Brown, Shirley Hirn, Gloria	Lake Ridge Dr Lake Ridge Dr	District 4	Medium Priority
		<b>Dur (hours)</b>	382.78		<b>Limbs,branches picked up at this address in Lake Caroline</b>				
22990	A	07/05/16 10:10:00	07/07/16 15:34:00	07/06/16	Limb Pickup Closed	Brown, Shirley Thomas, Cynthia	Steels Pointe Steels Pointe	District 3	Medium Priority
		<b>Dur (hours)</b>	53.40		<b>Limbs pick up at this address in Twin Cedars</b>				
22991	A	07/05/16 10:13:00	07/07/16 15:35:00	07/06/16	Limb Pickup Closed	Brown, Shirley King, Faye	Coachmans Rd Coachmans Rd	District 2	Medium Priority
		<b>Dur (hours)</b>	53.37		<b>Limbs pick up at this address in Tavern Hills</b>				
22993	A	07/05/16 15:25:00	07/21/16 07:23:00	07/06/16	Limb Pickup Closed	Brown, Shirley Owens, Mario	Cobbville Dr E Cobbville Dr E		Medium Priority
		<b>Dur (hours)</b>	375.97		<b>Limbs pick up</b>				
22996	A	07/06/16 15:20:00	07/22/16 07:23:00	07/07/16	Limb Pickup Closed	Brown, Shirley Breau, Chad	Cotton Wood Ct Cotton Wood Ct	District 3	Medium Priority
		<b>Dur (hours)</b>	376.05		<b>Limbs pick up at this address in Ashbrooke</b>				
22997	A	07/07/16 08:28:00	07/21/16 07:22:00	07/08/16	Limb Pickup Closed	Brown, Shirley Woods, Nan	Fawn Cv Fawn Cv	District 1	Medium Priority
		<b>Dur (hours)</b>	334.90		<b>Limbs pick up at this address in Deerfield</b>				
22998	A	07/07/16 08:31:00	07/18/16 14:30:00	07/08/16	Limb Pickup Closed	Brown, Shirley Parris, Roger	Oak Trail Oak Trail	District 1	Medium Priority
		<b>Dur (hours)</b>	269.98		<b>Limbs pick up at this address in Deerfield</b>				
22999	A	07/07/16 08:32:00	07/18/16 14:31:00	07/08/16	Limb Pickup Closed	Brown, Shirley Fletcher, Brad	Northshore Pl Northshore Pl	District 4	Medium Priority
		<b>Dur (hours)</b>	269.98		<b>Limbs pick up at this address in Lake Caroline</b>				

## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
23000	A	07/07/16 08:36:00	07/21/16 07:32:00	07/08/16	Limb Pickup Closed	Brown, Shirley Mcasee, Fred	Daniel Ct Daniel Ct	District 2	Medium Priority
		<b>Dur (hours)</b>	334.93		<b>Limbs pick up at this address in Jonestone [code for gate is 2255]</b>				
23002	A	07/07/16 10:35:00	07/21/16 07:23:00	07/08/16	Limb Pickup Closed	Brown, Shirley Johnson, Jerry	Cobbville Dr Cobbville Dr	District 5	Medium Priority
		<b>Dur (hours)</b>	332.80		<b>Limbs pick up</b>				
23003	A	07/07/16 10:37:00	07/11/16 08:00:00	07/08/16	Road Condition Closed	Brown, Shirley Thomas, Buffv	Yandell Rd Yandell Rd	District 1	Medium Priority
		<b>Dur (hours)</b>	93.38		<b>Requesting for lines to be put in the middle of the road, says it's very dangerous without them</b>				
23006	A	07/08/16 10:02:00	07/21/16 07:28:00	07/09/16	Limb Pickup Closed	Brown, Shirley Nolen, Enjoli	Hallmark Pl Hallmark PL		Medium Priority
		<b>Dur (hours)</b>	309.43		<b>Limbs to be picked up</b>				
23007	A	07/08/16 13:26:00	07/21/16 07:24:00	07/09/16	Limb Pickup Closed	Brown, Shirley Lewis, Greoary	Mt Pilarim Rd Mt Pilarim Rd	District 5	Medium Priority
		<b>Dur (hours)</b>	305.97		<b>Requesting to have limbs picked up</b>				
23008	A	07/08/16 13:32:00	07/18/16 14:31:00	07/09/16	Limb Pickup Closed	Brown, Shirley Scott, Bert	Lakeshore Dr Lakeshore Dr	District 3	Medium Priority
		<b>Dur (hours)</b>	240.98		<b>Limbs pick up at this address in Lake Lorman</b>				
23009	A	07/08/16 13:34:00	07/18/16 14:23:00	07/09/16	Limb Pickup Closed	Brown, Shirley Burns, Rvan	Parkfield Pl Parkfield Pl	District 4	Medium Priority
		<b>Dur (hours)</b>	240.82		<b>Limbs pick up at this address in Ridgefield Sudv</b>				
23010	A	07/08/16 14:49:00	07/18/16 14:24:00	07/09/16	Limb Pickup Closed	Brown, Shirley Brownlee, Brent	Creekside Dr Creekside Dr	District 1	Medium Priority
		<b>Dur (hours)</b>	239.58		<b>Limbs pick up at this address in Harvey Crossings</b>				
23011	A	07/08/16 14:51:00	07/18/16 14:24:00	07/09/16	Limb Pickup Closed	Brown, Shirley Rea, Kenny	Serotina Rd Serotina Rd	District 3	Medium Priority
		<b>Dur (hours)</b>	239.55		<b>Limbs pick up at this address in Cherry Hills Plantation</b>				
23013	A	07/11/16 08:25:00	07/22/16 07:23:00	07/12/16	Limb Pickup Closed	Brown, Shirley Snow, Lew Anne	Talons Trail Talon's PT	District 2	Medium Priority
		<b>Dur (hours)</b>	262.97		<b>Limbs to be picked up</b>				

## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
23014	A	07/11/16 09:07:00	07/15/16 06:57:00	07/12/16	Culvert Installation Closed	Brown, Shirley Paes, Jake	Old Stagecoach Lane 111 Old Stagecoach Ln		Medium Priority
		<b>Dur (hours)</b>	93.83		<b>Need culvert installed</b>				
23016	A	07/11/16 10:23:00	07/18/16 14:31:00	07/12/16	Limb Pickup Closed	Brown, Shirley Terry	Quail Hollow Quail Hollow	District 1	Medium Priority
		<b>Dur (hours)</b>	172.13		<b>Limbs need to be picked up</b>				
23017	A	07/11/16 10:24:00	07/11/16 15:35:00	07/12/16	Down Tree Closed	Brown, Shirley Sherriff Deputy	Barnes Rd Barnes Rd	District 1	Medium Priority
		<b>Dur (hours)</b>	5.18		<b>Called to report 3 trees are down on road near Lone Pine Rd</b>				
23018	A	07/12/16 08:18:00	07/18/16 14:31:00	07/13/16	Limb Pickup Closed	Brown, Shirley Larson, Barrett	Planters Row Planters Row	District 3	Medium Priority
		<b>Dur (hours)</b>	150.22		<b>Limbs pick up at this address in Red Oaks Sudv</b>				
23019	A	07/12/16 08:32:00	07/18/16 14:32:00	07/13/16	Limb Pickup Closed	Brown, Shirley Caller	Bell Pointe 198,203 Bell Pointe	District 4	Medium Priority
		<b>Dur (hours)</b>	150.00		<b>Limb pickup</b>				
23022	A	07/12/16 12:29:00	07/22/16 07:17:00	07/13/16	Limb Pickup Closed	Brown, Shirley Oscar, Willie	Walter Payton Ln Walter Pavton Ln	District 3	Medium Priority
		<b>Dur (hours)</b>	234.80		<b>has limbs to be picked up</b>				
23025	A	07/12/16 13:18:00	07/18/16 14:32:00	07/13/16	Limb Pickup Closed	Brown, Shirley Dodder, Jennv	Fox Hollow Fox Hollow	District 1	Medium Priority
		<b>Dur (hours)</b>	145.23		<b>Tree cut down that needs to be picked up.</b>				
23026	A	07/12/16 15:35:00	07/15/16 09:10:00	07/13/16	Limb Pickup Closed	Brown, Shirley Carson, Chris	Brooks Ct Brooks Ct	District 4	Medium Priority
		<b>Dur (hours)</b>	65.58		<b>Limb pick up at this address in Lake Caroline</b>				
23027	A	07/13/16 13:26:00	07/18/16 14:23:00	07/14/16	Limb Pickup Closed	Brown, Shirley Preston, Crowe	Sharpe Rd Sharpe Rd	District 3	Medium Priority
		<b>Dur (hours)</b>	120.95		<b>Requesting to have a pile of limbs be picked up</b>				
23028	A	07/13/16 15:17:00	07/22/16 07:09:00	07/14/16	Limb Pickup Closed	Brown, Shirley Lucklar, Don	Pleasant Gift Rd Pleasant Gift Rd	District 5	Medium Priority
		<b>Dur (hours)</b>	207.87		<b>Limbs pick up</b>				

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Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
23029	A	07/14/16 08:55:00	07/22/16 07:16:00	07/15/16	Limb Pickup Closed	Brown, Shirley Caldwell, Steve	Cotton Wood Ct Cotton Wood Ct	District 3	Medium Priority
		<b>Dur (hours)</b>	190.35		<b>Limbs pick up at this address in Ashbrooke</b>				
23030	A	07/14/16 13:54:00	07/22/16 07:15:00	07/15/16	Limb Pickup Closed	Brown, Shirley King, Dustin	Mason Cv Mason Cv		Medium Priority
		<b>Dur (hours)</b>	185.35		<b>Limbs pick up at this address in Ashbrooke Sudv</b>				
23031	A	07/14/16 13:58:00	07/25/16 08:56:00	07/15/16	Culvert Installation Closed	Brown, Shirley Bruster, Keisha	Virgin Mary Rd Virgin Mary Rd	District 5	Medium Priority
		<b>Dur (hours)</b>	258.97		<b>Needs culvert installed</b>				
23033	A	07/14/16 14:03:00	07/21/16 07:31:00	07/15/16	Limb Pickup Closed	Brown, Shirley Lynch, Jackie	Shaffer Ct Shaffer Ct	District 3	Medium Priority
		<b>Dur (hours)</b>	161.47		<b>Limbs pick up at this address in Cherry Hills Sudv</b>				
23034	A	07/15/16 08:33:00	07/21/16 07:24:00	07/16/16	Limb Pickup Closed	Brown, Shirley Noe, Danny	Beaufort Cir Beaufort Cir	District 4	Medium Priority
		<b>Dur (hours)</b>	142.85		<b>Limbs pickup at this address in Lake Caroline</b>				
23035	A	07/15/16 12:25:00	07/22/16 07:15:00	07/16/16	Limb Pickup Closed	Brown, Shirley Davis, Brenda	Norris St Norris St	District 4	Medium Priority
		<b>Dur (hours)</b>	162.83		<b>Requesting to have limbs picked</b>				
23036	A	07/15/16 12:28:00	07/22/16 07:22:00	07/16/16	Limb Pickup Closed	Brown, Shirley Nesbit, Brian	Hallmark Pl Hallmark Pl		Medium Priority
		<b>Dur (hours)</b>	162.90		<b>Requesting to have a cut up tree and limbs picked up</b>				
23037	A	07/15/16 12:57:00	07/22/16 07:14:00	07/16/16	Limb Pickup Closed	Brown, Shirley Holder, Becky	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
		<b>Dur (hours)</b>	162.28		<b>Called to get limbs/bushes picked up</b>				
23038	A	07/15/16 15:31:00	07/22/16 07:07:00	07/16/16	Pot Holes Closed	Brown, Shirley Unknown	Ransburg Rd Ransburg Rd	District 4	Medium Priority
		<b>Dur (hours)</b>	159.60		<b>Potholes</b>				
23039	A	07/15/16 15:35:00	07/22/16 07:22:00	07/16/16	Limb Pickup Closed	Brown, Shirley Unknown, Christy	Church Rd Church Rd	District 4	Medium Priority
		<b>Dur (hours)</b>	159.78		<b>Limbs pick up</b>				

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
23040	07/15/16	07/22/16	07/16/16	Limb Pickup	Brown, Shirley	Beaver Bend	District 1	Medium Priority
A	15:37:00	07:12:00		Closed	Young, Penny	Beaver Bend		
	<b>Dur (hours)</b>	159.58		<b>Limbs pick up at this address in Deerfield Sudv</b>				
23041	07/18/16	07/22/16	07/19/16	Limb Pickup	Brown, Shirley	Fox Hollow	District 1	Medium Priority
A	08:58:00	07:12:00		Closed	Nolan, John	Fox Hollow		
	<b>Dur (hours)</b>	94.23		<b>Limbs pickup at this address in Deerfield</b>				
23042	07/18/16	07/22/16	07/19/16	Limb Pickup	Brown, Shirley	Cox Ferry Rd	District 4	Medium Priority
A	08:59:00	07:21:00		Closed	Parker, Mrs.	Cox Ferry Rd		
	<b>Dur (hours)</b>	94.37		<b>Limbs pick up</b>				
23044	07/18/16	07/21/16	07/19/16	Pot Holes	Brown, Shirley	Stribling Rd	District 3	Medium Priority
A	14:16:00	07:16:00		Closed	Gwynne, Jack	Stribling Rd		
	<b>Dur (hours)</b>	65.00		<b>Potholes on Stribling Rd/McMillion Rd, within 200 ft down Stribling Rd, 2-6 inches deep</b>				
23045	07/18/16	07/21/16	07/19/16	Pot Holes	Brown, Shirley	Yandell Rd	District 1	Medium Priority
A	14:19:00	07:17:00		Closed	Young, Liz	Yandell Rd		
	<b>Dur (hours)</b>	64.97		<b>Stated that she hit a pothole on Yandell Rd an busted/broked her engine cover</b>				
23046	07/19/16	07/21/16	07/20/16	Limb Pickup	Brown, Shirley	Katherine Pointe Dr	District 2	Medium Priority
A	08:29:00	07:21:00		Closed	Unknown, John	Katherine Pointe Dr		
	<b>Dur (hours)</b>	46.87		<b>Limbs pick up</b>				
23047	07/19/16	07/22/16	07/20/16	Limb Pickup	Brown, Shirley	North Old Canton Rd	District 1	Medium Priority
A	08:33:00	07:12:00		Closed	Crowley, Lamont	North Old Canton Rd		
	<b>Dur (hours)</b>	70.65		<b>Limbs pick up</b>				
23048	07/19/16	07/21/16	07/20/16	Trash Related	Brown, Shirley	Bear Creek Cir	District 1	Medium Priority
A	11:08:00	07:43:00		Closed	Keller, Debbie	Bear Creek Cir		
	<b>Dur (hours)</b>	44.58		<b>Needs push lawn mower picked up along with an small pile of limbs at this address in Bear Creek Crossing</b>				
23049	07/20/16	07/22/16	07/21/16	Limb Pickup	Brown, Shirley	Traceview Rd	District 1	Medium Priority
A	09:36:00	07:11:00		Closed	Harper, Jeremy	Traceview Rd		
	<b>Dur (hours)</b>	45.58		<b>Bags of mulch needs picking up</b>				
23050	07/20/16	07/21/16	07/21/16	Limb Pickup	Brown, Shirley	Ouail Hollow	District 1	Medium Priority
A	09:40:00	07:29:00		Closed	Barfield, Terry	Ouail Hollow		
	<b>Dur (hours)</b>	21.82		<b>Limbs pick up at this address in Twin Cedars</b>				

## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
23051	07/20/16	07/22/16	07/21/16	Limb Pickup	Brown, Shirley	Cotton Cv	District 3	Medium Priority
A	13:10:00	07:25:00		Closed	Howard, Eddie	Cotton Cove Madison 39110		
	<b>Dur (hours)</b>	42.25		<b>limbs and flooring to be picked up.</b>				

### 51 Closed - Requests Closed on or prior to Target Date

## Closed Request Analysis

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Closed - Requests Closed on or prior to Target Date

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Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority

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Total Requests: 51